



## **“YurFinConsult” LLC Quality Management Policy**

The Company possesses all necessary capabilities and shall make every effort to maintain our leading position in the field of high-quality warehousing services and handling of goods in Russia.

### **Our objectives:**

- ✦ to maintain the position of the leading operator of logistic services in Russia;
- ✦ to satisfy the client requirements;
- ✦ sustained improvement of quality of services;
- ✦ systematic increase of effectiveness of production;

### **YurFinConsult Ltd.Co. administrative authority accepts responsibility for:**

- ✦ quality of services provided to our clients;
- ✦ compliance of the quality management system with requirements of ISO 9001:2015;
- ✦ continual improvement of productivity of the quality management system;
- ✦ definition of the quality policy of the Company;
- ✦ establishing quality objectives;
- ✦ top management review of the quality management system;
- ✦ management based on analysis of actual facts;
- ✦ planning, provision of resources and implementation of measures aimed at continual improvement of services, provided to the clients;
- ✦ ethical business practices focused on customer requirements, fulfillment of the determined legislative and other regulatory requirements;
- ✦ advances in informational technologies, optimization of services realization processes;
- ✦ prevention of nonconformance based upon systematic analysis and sustained improvement of the production processes;
- ✦ regular staff training and skill development, motivation raise and involvement to the process of sustained activity improvement;
- ✦ communication of authority and responsibility within all staff from a worker to General Director;
- ✦ ensuring of the favourable climate so that every employee could feel a sense of involvement in the business of the Company and be proud of its results;
- ✦ ensuring safe labour conditions, which guarantee effectiveness, reliability and safety of the business.

Quality management policy implementation is each employee duty and matter of honor.

General Director  
“YurFinConsult” LLC

 D. Lane

20 February 2017